

East Lake Woodlands

Enhanced Entrance Management

Top Level Overview

Current Access Control Introduction

- Two Main Entrance Guard Gates (Resident and Visitor Lanes) and Five Resident only Gates
- Lowest Criminal Activity compared to surrounding communities
 - Vandalism
 - Burglary/Theft
- Poor data collection (handwritten logs)
- No resident directory
- Growing budget expense due to inflation and cost of labor



How do we modernize our current controlled access while saving costs and improving efficiency?

Virtual Gate Guard

Visitors can push the kiosk button to gain entry into the community

Virtual guards are available to assist visitors 24/7

Capture and archive license plates of each visitor with strategically placed cameras

An image of the license plate for each vehicle is captured upon arrival. The make, model and color of the vehicle is captured upon arrival as well.

Integrated gate strike detection to notify Central Monitoring Operations of a potential gate break





Community security service provider since 2007

- Homeowners & condominium associations, community development districts, & apartments
- Serving 1,000+ customers

Technology-based solutions for efficiency and affordability

24/7 Central Monitoring Operations Center located in Sarasota, Florida

- Trained Virtual Guards, Customer Service, & other support teams

Corporate office located in Coconut Creek, Florida

Board of Directors Commitment



Enhance the community with a cutting-edge entrance management system that provides advanced vehicle surveillance, data collection, data analytics, and long-term cost savings.

Kiosk Locations vs Resident Only

Two Button, Virtual Guard Locations

- Tampa Rd Gate
- East Lake Rd. Gate
- The Cove Gate
- Sunflower Gate



Resident Only (RFID Access)

- Tampa Rd. Gate
- East Lake Rd. Gate
- The Cove Gate
- Sunflower Gate
- Truist Gate
- Walmart Gate
- Metro Gate

ELW designed custom kiosks that mimic our current access policy

VISITOR & RESIDENT EXPERIENCE IS THE SAME

Resident Vehicle Access: Windshield Stickers

PLACEMENT OF STICKER

- Peel the backing off the sticker to expose the adhesive.
- Apply the sticker () inside your vehicle on the windshield (see image for recommended placement).
- If you have a SunPass or similar RFID decal on your vehicle, please place your new sticker 2 inches away to prevent interference.



Contact your property manager for information on how to obtain your vehicle windshield sticker.

Implementation Process

Approximate frames

1. Installation of System (January 29)

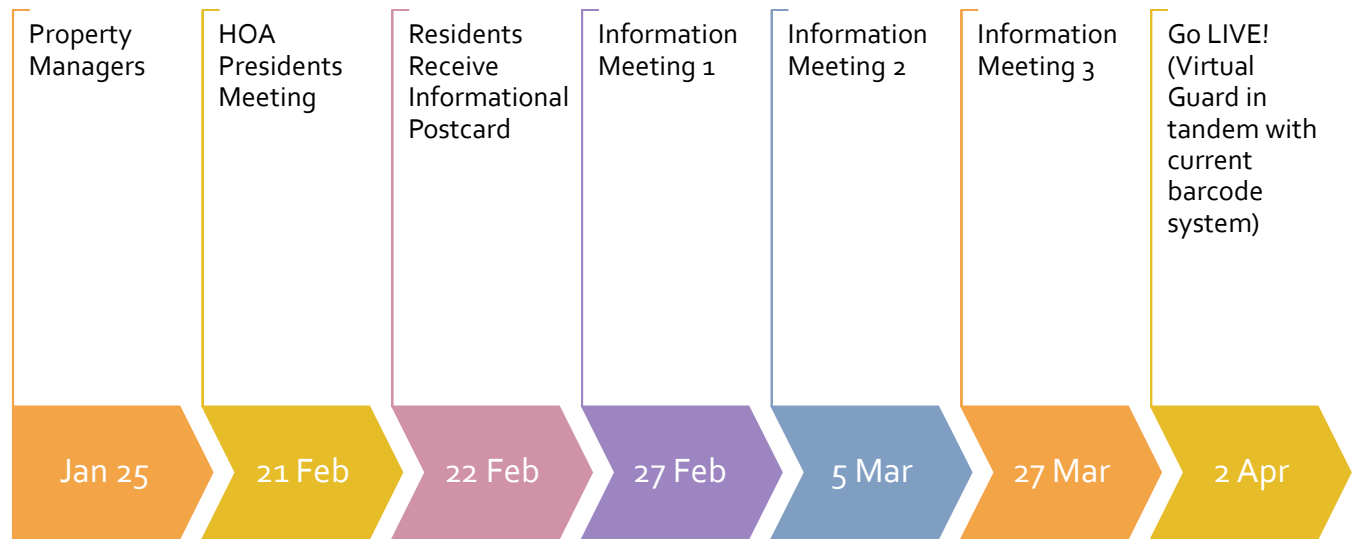
2. Go Live for Visitors (April 2)

3. Distribution of RFID Tags
(April/May)

4. Discontinue Barcode System (Sept)

Important Dates

Subject to change



Questions & Answers

Will there still be Rovers patrolling the community?

- Yes! There are no changes to the Rovers, the PSCO Sheriffs agreement, or any other current policies
- The ONLY difference is the information currently collected by an in-person guard will be collected by a virtual guard via the Kiosks

What if a visitor or resident has issues utilizing the Kiosk?

- The Kiosk is a two button system that is VERY easy to operate; however, in the event there is an issue, there is also a call button with 24/7 monitoring by a customer care specialist who will assist the driver from the Kiosk.

Other Envera communities require a Drivers License for access - Will that be required?

- No, we have opted for the more efficient design that mimics our current access policy.

How will RFID tags be distributed to Residents?

- That is a big task! We are currently working through the most efficient distribution method and will proactively communicate the plan of action as soon as it's finalized.

Why are we making this change? What's wrong with the current system?

- We have witnessed a growing need to advance the technology. Modernizing the system will include advanced vehicle video surveillance, access control, and data analytics. It will also provides a long term cost savings as it reduces the need for additional personnel and resources.

Questions & Answers

What if there is damage to a barrier arm or metal gate (if installed)?

- When notified by gate strike alarm, an Envera team can retrieve the video & tag to provide to community.
- If gate damage is observed, a designated community representative will be contacted and the appropriate gate company will be notified for repairs.

How do UPS, FedEx, Amazon and other community vendors gain entry into the community?

- Envera has been provided with a list of community approved vendors for the common areas. They will be admitted into the community with no issue.

How do emergency vehicles gain access into the community?

- We determine the required emergency device(s) with the municipality and if not already installed, we will install or coordinate with the community to have the device(s) installed. We schedule inspections to ensure proper operation of the device(s) prior to system activation.

What if there is loss of power to the barrier arms?

- Per Fire Code, the barrier arms will fail open.

What happens in the event of a hurricane?

- The gate arms will be put in the open position when an evacuation order has been given by the County or State.

For more information and for ongoing updates visit:

<https://www.eastlakewoodlands.com/>



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