## February 2020

Message from the Board of Directors, ELW Condo 7:

Thank you for electing us to serve this community in 2020. There is much work ahead and we are grateful for the opportunity! We extend thanks to the previous board for the time and energy spent in service.

The 2020 Board is committed to upholding our responsibilities to maintain a safe, well-managed, well-functioning community. According to our charter the "guiding principles" for ELW Condo 7 are: Teamwork; Timely Communication; Fiscal Responsibility; Respect for each other; Commitment to Quality and Innovation; Honesty, Integrity and Ethical Behavior.

To that end, at the Jan 20 meeting the following resolutions were passed: **Resolution** that requires all board members to attend the state certification course. **Purpose**: more informed board members make better decisions for the entire community.

**Resolution** adopting parliamentary authority that outlines policies and procedures to run more effective, productive and efficient board meetings.

**Purpose**: to foster meeting communication that is respectful of everyone's questions/ concerns and time. Goal is to increase attendance and participation/ communication among residents.

**Resolution** adopting an ethics policy and pledge.

**Purpose**: to define behavioral guidelines and expectations of board members.

The 2020 Board is eager to improve communication. We will be transparent in our work and we encourage you to inquire when you seek clarification or when you have any concern that needs attention. We cannot be "eyes and ears" in every building and so we need your input to keep us informed about issues that may arise. No question is "off limits."

We have created a new email address dedicated to fast, clear communication with the ELW Condo 7 community: <a href="mailto:ELWC7News@gmail.com">ELWC7News@gmail.com</a> is the new address. Please send an email to that address so we may add you to the list. Please include your full name, street address, and phone number in the body of the email. We will never share your email address and you will never be "spammed". As you know, email is a fast method to communicate and we will be using this method frequently. (For owners and renters who do not participate in email, notices will continue to be posted on the signs by mailboxes.)

The new email does not replace AmeriTech contact: <a href="mailto:bneubecker@ameritechmail.com">bneubecker@ameritechmail.com</a> Continue to contact our representative, Beverly Neubecker via this email address for questions directly to AmeriTech.

The web site is also a great resource: <u>elwcondo7.com</u> has lots of important information including email addresses for all Board members, forms for processes and procedures related to improvements to your unit, policies, regulations, by-laws and minutes of past meetings. Announcements are also posted here.

As your 2020 Board gets up to speed, please understand we face some challenges. The buildings are aging and as you know the "reserves" have not been fully funded. We are addressing this quickly in preparation for what lies ahead. We have written t **Finance Committee**: Terms of Reference have been established to establish a Finance Committee. The resolution to adopt as a standing committee is on the agenda for the board meeting on the 13<sup>th</sup>.

**Purpose:** to encourage increased participation from owners and renters with financial backgrounds.

There are other committees and opportunities for you to serve in the work of the Board: Social, Compliance, Beautification, Communication. Please contact us via <a href="mailto:ELWC7News@gmail.com">ELWC7News@gmail.com</a> if you would like more information and to volunteer.

The 2020 Board brings many years of life and professional experience to the work. We are eager to enhance and improve this community and the quality of life here at our beautiful ELW Condo 7. Moving forward, there are bound to be differing opinions on matters as they arise. We pledge to address each issue with clarity, respect for one another and for you. Inappropriate, disrespectful communication will not be tolerated.

Please plan to attend the February 13 meeting, 6:30pm at the little clubhouse on Caryl Way. The clubhouse provides a more professional, quiet and climate - controlled environment. We look forward to seeing you there.

Sincerely and Respectfully,

Your ELW Condo 7 2020 Board of Directors